
Care/ Maintenance/ Warranty

Thank you for purchasing your new Meek piece. A great deal of care, innovation and craftsmanship goes into the bathware we produce. The following care and maintenance will help prolong the life of your piece, ensuring your enjoyment of the product for a long time to come.

Concrete care

Use a soft cloth such as a microfibre towel with warm soapy water for general routine cleaning. Avoid scourers and abrasive cleaners.

Dried and stubborn stains

Dried stains such as toothpaste can be removed with a wet soft cloth.

For stubborn stains, a mild non-abrasive, non-acidic cleaner such as Cerapol is recommended. Use with a soft cloth without excessively scrubbing the area.

It is recommended that any spills from cosmetic and cleaning products are wiped away immediately and not left to dry on the concrete.

Patina through use

With the proper care and maintenance, the concrete will develop a beautiful patina. The surface texture and character makings will become more pronounced giving the concrete a natural worn in look and feel.

Timber care

Avoid placing timber in direct sunlight or close to strong heat sources. Also avoid placing hot or wet items directly on the wood for extended periods of time.

Wipe the wood with a clean, dry cloth.

For cleaning, use a soft cloth with water and a general mild detergent.

Stains

For dried stains, a specialty cleaner for painted or 'stained' timber may be used in combination with a soft non-abrasive cloth.

Remove soap residue immediately, using a clean, soft, dry cloth.

It is recommended that all spills & stains should be removed immediately from the surface of the wood.

Warranty Terms

Concrete

For our products only consisting of concrete and products which contain concrete aspects, insofar as those concrete components, Meek provides a 12 month manufacturer's warranty against manufacturing defects.

Timber

Our products only consisting of timber and products which contain timber aspects, insofar as those timber components, Meek provides a 12 month manufacturer's warranty against manufacturing defects.

Care and maintenance obligations

In order for the warranties to remain valid you must comply with all care and maintenance requirements required by Meek from time to time, including those contained within this booklet. Any failure to meet the care and maintenance requirements will void any warranties provided by Meek.

Natural products

Meek's products are made from materials that naturally differ in colour, finish and texture. Meek does not warrant that your product will be identical in any finish, colour or texture to any sample, given these reasonable natural variations, which will occur.

Warranty limitations

This warranty does not extend to damage caused:

- through installation;
- by failing to adhere to the care and maintenance requirements;
- by unusual or unreasonable usage of products;
- by misuse or damage caused by the customer;
- by prolonged misuse;
- by failure to advise meek of a defect in a timely manner; and
- by general wear and tear.